



BY ALEXANDRIA CITY HIGH SCHOOL



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TOPIC

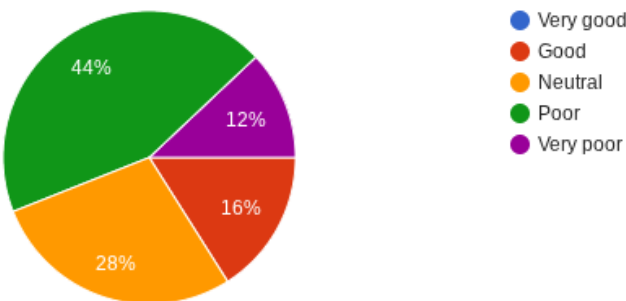
Facilities maintenance and repair

TOPIC DESCRIPTION

Amenities and facilities in ACHS such as bathroom stalls, sinks, soap dispensers, and sanitizers are often found empty, missing, or damaged. This primarily affects students in school, especially at king street, though teachers and staff are affected too. Often find bathrooms and dispensers that are broken, empty, or missing. This leads to many students needing to walk around to find working facilities or simply skip them. These issues can hinder students education due to lack of hygiene or available stalls, and students can feel undervalued.

BASELINE DATA & GOAL

How often do you feel that facilities in the school you selected are well maintained?



The goal is to reduce the percent of students that said 'Poor/Very poor' to 25%

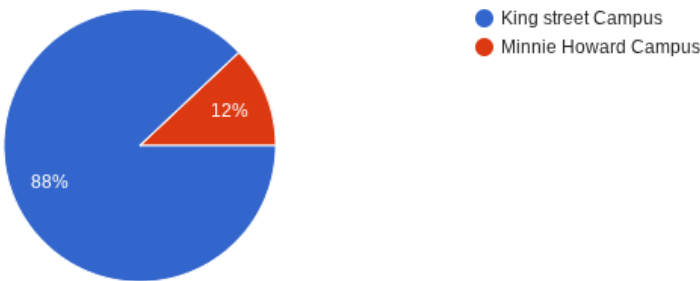
CYCP GOAL & STRATEGIC AREA

The goal that connects with the issue at hand is “Create open lines of communication between students, teachers, and administrators to quickly address concerns about schedules, lunch, or facilities.” Our issue pertains to the lack of open communication between students and acps to submit work orders for facilities.

WHAT IS HAPPENING RIGHT NOW?

Which campus do you find more in need of repair/maintenance?

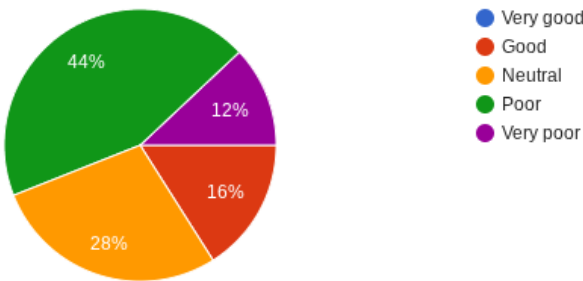
25 responses



- This data shows that the vast majority of students find that KS is worse off than MH
- This matters because it demonstrates where focus is needed most

How often do you feel that facilities in the school you selected are well maintained?

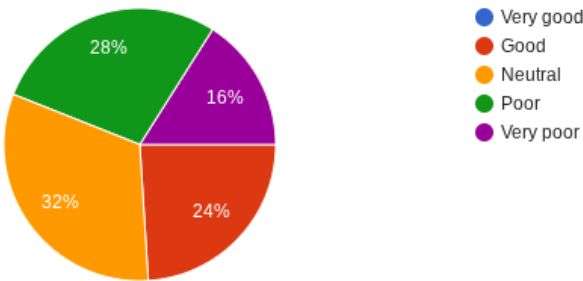
25 responses



- This data shows that 56% of students in ACHS find the facilities poor or very poorly maintained
- This matters because over half of the students find facilities poorly maintained, which can adversely affect learning and hygiene

How often do you feel that facilities in the school you selected are well stocked?

25 responses



- This data shows that 44% of students in ACHS find the facilities poor or very poorly stocked
- This matters because a little under half of the students find facilities poorly stocked, leading to students needing to move and search for stocked amenities

Certain strategies have already been tried, such as locking bathrooms during instructional hours to curb vandalism, but students have often found that they need to walk and roam the hallways in order to find a bathroom that is open.

WHAT HAS ALREADY BEEN TRIED?

- One method of curbing vandalism as mentioned is to lock bathrooms during class time, to reduce the number of bathrooms that can be vandalised and give time for bathrooms to be repaired
- Another method being recently implemented is to bill the parents/guardians of the vandal when they are caught, offloading the financial burden of repairs and providing an incentive against vandalism

WHO CAN HELP?

- Amanda Ou: Executive Director of Facilities @ ACPS. She handles the work orders that schools submit for repairs.
- Michael Burch: Lead Admin for Operations and student support @ ACHS. Has the power to implement ideas at the school level.



WHAT HAS BEEN DONE SO FAR?

- As per mentioned, one method of curbing vandalism as mentioned is to lock bathrooms during class time, to reduce the number of bathrooms that can be vandalised at any one moment. This method is fraught with many issues, due to the fact that this affects non-vandal students that need the restroom as well, often time forcing them to go look for an unlocked bathroom and losing class time.
- the other method is to bill the parents/guardians of the vandal when they are caught, charging them for the damages their child caused. This is a very effective method because it holds students and parents responsible for damaged property. The only issue is that the vandal in question needs to be caught.

IS IT ACTUALLY HELPING?

According to the survey, when asked “What are your feelings/opinions on why the campus you chose is more problematic than the other?”, A student responded that “The bathrooms are far more dirty and unequipped in king street than in Minnie Howard.” I believe that the Solutions implemented so far have not made a major impact on the quality of facilities in ACHS.

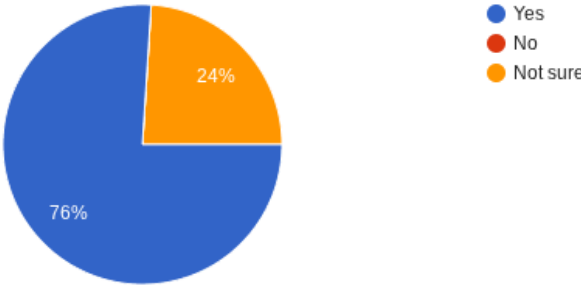
WHAT SHOULD CHANGE? (YOUR SOLUTION)

My proposal is to add a button to Minga to provide an easy interface for students to report empty and damaged facilities.

If you had the option to report damaged or empty amenities, would you use it?

 Copy chart

25 responses



WHAT WILL HAPPEN NEXT?

I believe that if this solution is implemented, conditions may improve because there will be an easy line of communication for students to report on damages.

Students will benefit from the better conditions and staff will benefit by having a source of information on where amenities need replacement.

CITATIONS

Session, L. (2020). Titan Changemaker Listening Session Handout.docx. Google Docs.https://docs.google.com/document/d/1LRL9OMnAxns6_ferlDpsEgjn7KEBnSgZ/edit

Kropp, A. (2025, October 30). Youth Issue Briefs [Review of Youth Issue Briefs]. ACPS. <https://drive.google.com/file/d/1xzcZUADtUhPKAorcffoXE4Bqs7kpXkbW/view>

LEARN MORE

Office of Maintenance & custodial services: This is where you can contact the maintenance office for ACPS

ACHS Staff Directory: Directory of all staff at ACHS. Can be used to find faculty members